

Meadowview Navigation Center
Sacramento, CA 95822

Good Neighbor Policy

The Sacramento Housing and Redevelopment Agency (SHRA) in partnership with the City of Sacramento is working to provide our most vulnerable residents a safe place to shelter and receive supportive services, with the ultimate goal of obtaining stable housing. The success of the Meadowview Navigation Center (Center) will be most successful with the participation, collaboration, trust, and goodwill of our neighbors, our Center employees and guests, the business community, SHRA and city officials and employees, and other public agencies to not only ensure the success of any proposed shelter, but also of impacted neighborhoods and businesses. This Good Neighbor Policy is a set of community agreements for respecting all our neighbors and institutions.

Project

The Center site is located at 2700 Meadowview Road. It is a City owned parcel adjacent to the Meadowview Service Center (Center).

All structures on site are temporary and can be disassembled, moved or completely reconfigured even after years of use.

The site provides space to operate a 100-bed homeless Center for women experiencing literal homelessness. This Center will include shelter space, office, and shower/bathroom facilities, some storage, and a pet area. The Center will provide low barrier entry, offer guest-centered services and support on site, and maintain a “housing first” approach to quickly and successfully connect women experiencing homelessness to permanent, stable housing. Low barrier entry means no one will be turned away because they have a pet, possessions, behavioral health, substance abuse, or disabilities.

Admittance to the Center is by referral only; there are no walk-up referrals to the Center or lines for services. The Center will be staffed 24 hours a day, seven days a week, with night-time curfews (9 p.m. – 7 a.m. daily) and security.

SHRA will contract with Volunteers of America at the onset of operations at the Center. All community inquiries about the Center, premises, and guests should be submitted to SHRA. SHRA will work with Volunteers of America to provide an appropriate response.

- A. Center Operation.
 - 1. Volunteers of America will be responsible for daily Center operations.
 - 2. The Center will be locked to limit access to only approved guests.

3. Guests will not be permitted to leave the property during curfew hours unless there are mitigating circumstances.
 4. Admittance to the Center is strictly by referral only. Priority for beds will be offered to those unsheltered women in the vicinity of the Center, women escaping domestic violence, pregnant women who will be imminently unsheltered, women over 65 years old, and women with mitigating circumstances.
 5. Services will be guest-centered. They include case management, linking to financial and non-financial resources, medical and behavioral health, alcohol and other drug treatment, employment and others.
 6. The site is limited to guests, service providers and staff; no visitors.
 7. Drug use and sales are not allowed on or around the Center site.
- B. Noise.
1. No amplified sound is allowed on the site.
 2. All noise from outside activities would be consistent with normal activities in the neighborhood and would not have a significant impact on the neighborhood.
- C. Cleanliness.
1. The area around the Center shall be kept clean, with no visible negative impact to the neighborhood.
 2. Guests can only smoke in designated smoking areas and must properly dispose of all cigarette butts.
- D. Site Staff.
1. The Center will be staffed by Volunteers of America 24-hours a day, seven days a week.
 2. Staff will be experienced in working with vulnerable populations, including those suffering from mental health issues, understand cultural competencies, and be knowledgeable in de-escalating crises as necessary
 3. Staff will be trained in areas such Mental Health First Aid, Harm Reduction principles, cultural competencies, de-escalation, and trauma-informed care.
- E. Site Security.
1. Security cameras will monitor the Center campus and perimeter of the property.
 2. Any guest threatening the safety of the Center staff or the public will be discharged from the program.
 3. The Center will be enclosed by a fence with one primary entrance and exit which shall be monitored by staff.
 4. Guests' belongings will be searched before they are allowed to enter.
 5. Loitering, camping, and informal food and clothing distribution around the Center will not be allowed.
 6. Crime Prevention Through Environmental Design (CPTED) strategies will be utilized to identify and remedy areas that are dark or secluded or otherwise places of vulnerability.

F. Community and Coordination with the Neighborhood

1. Regular Community meetings will be hosted to provide updates regarding Center operations and will provide a venue for neighbors and businesses to provide feedback.

Staff retains the ability to update this agreement as needed to adequately address the impacts of the project on the surrounding neighborhood.