



Meadowview Navigation Center Frequently Asked Questions

Q: When is the shelter open?

A: The shelter opened on October 1, 2020 and will remain open for two years.

Q: Who oversees the shelter?

A: The City of Sacramento asked the Sacramento Housing and Redevelopment Agency (SHRA) to oversee the operations of the Meadowview Navigation Center. SHRA contracts with Sacramento Steps Forward (SSF) to manage the referral and eligibility process and Volunteers of America (VOA) to manage the daily operations.

Q. What are the goals of the Meadowview Navigation Center?

A: To provide temporary shelter for unsheltered adult women and to provide wrap-around services while they are transitioning to obtain permanent housing.

Q: Where are the funds coming from for the temporary shelter?

A: Funding for the Meadowview Navigation Center (Meadowview) is provided through the City of Sacramento's Homeless Housing, Assistance and Prevention (HHAP) grant received from the State.

Q: Who is eligible to move into the shelter?

A: Meadowview is open to any unsheltered adult woman who can perform self-care.

Q: How does someone get into the shelter?

A: Agencies serving homeless individuals in Sacramento can make referrals to Meadowview through the Homeless Management Information System (HMIS). SSF then refers women to Meadowview as space becomes available.

Q: What is the prioritization process?

A: As a bed becomes available in Meadowview, SSF refers an eligible woman who's been referred in HMIS based on the following priorities:

- Unsheltered women in the vicinity of the area
- Unsheltered women escaping domestic violence
- Unsheltered pregnant women
- Unsheltered women over the age of 65
- Unsheltered women with mitigating circumstances

Q: How long can individuals stay at the shelter?

A: The goal is to transition all Meadowview guests into permanent housing as soon as possible or within an average of 4-6 months. VOA provides on-site services 24 hours/day 7 days/week. VOA and other service providers connect guests with the services they need to become stably housed. Guests may stay at Meadowview until they are permanently housed.

Q: Are pets allowed in the shelter?

A: Meadowview has limited accommodations for dogs. Only one dog is permitted per guest.

Q: How many people will Meadowview house and for how long?

A: Currently the shelter houses 50 women during the COVID-19 pandemic. It will house up to 100 women at full capacity. The shelter will remain open until September, 2022.

Q: Are visitors allowed?

A: Visitors are not allowed on the property. Meadowview is focused on providing maximum support to their guests, involving a multitude of services and case management to meet the individual needs of the guests.

Q. How can we help?

A: Guests receive three meals a day and bedding and towels while staying at Meadowview. VOA can receive financial donations, however material donations cannot be accepted due to a lack of storage space.

Q: How do I get more information? Who do I call for additional questions?

A: Updated information is available on the SHRA website at www.shra.org under the "Find Housing" tab. If you have additional questions, please email SHRA at hquestions@shra.org or call SHRA at (916) 440-1382.