

Capitol Park Hotel Temporary Shelter Frequently Asked Questions

Q: When is the shelter open?

A: The shelter was opened on 9/3/19 and at this time is scheduled to remain open until 10/31/2020. Mercy Housing purchased the Capitol Park Hotel and plans to convert the hotel into permanent supportive housing. Until funding is secured for the Mercy Housing project, the empty rooms will be used as a temporary shelter.

Q: What are the goals of the Capitol Park Temporary Shelter?

A: To provide temporary shelter for individuals in downtown Sacramento area experiencing homelessness. Homeless guests will receive shelter, food and services as needed, in preparation for rehousing.

Q: Where are the funds coming from for the temporary shelter?

A: Funding for Capitol Park Temporary Shelter (CP) is being provided through the City of Sacramento Measure U funds.

Q: What is happening with existing residents?

A: Existing residents are being offered relocation services to move and are working with a relocation consultant to connect residents to services and assist them with their relocation. Existing residents will not be required to leave the hotel until October 2020 when everyone will have to move so that construction can begin.

Q: Who is eligible to move into the shelter?

A: The shelter is open to any literally homeless adults who can perform self-care and are willing to share rooms. Individuals convicted of a non-violent crime under California Penal Code Section 290 may be considered.

Q: How does someone get into the shelter?

A: Entry to CP is through a closed referral process from known agencies serving homeless individuals downtown. Individuals identified for the shelter will go through a referral and intake process. This project will not maintain a waiting list.

Q: What is the prioritization process?

A: As beds become available in CP, Sacramento Steps Forward refers eligible individuals that have been surveyed based on the following priorities:

- Living unsheltered in the downtown Sacramento area in a place not meant for human habitation
- Housing readiness documents in hand
- Homeless for a year or longer as documented within the HMIS system (Homeless Information Management System)
- Senior 62+
- Identifies as female

Q: How long can individuals stay at the shelter?

A: Our goal is to transition all CP guests into permanent housing. Volunteers of America (VOA) provides on-site services 24 hours/day 7 days/week. During their stay, VOA and other service providers connect guests with as many services as they may need to prepare them for successful rehousing placement. Guests may stay at CP until they are permanently housed or until the shelter closes in October 2020.

Q: Are pets allowed in the shelter?

A: Capitol Park cannot accommodate pets. Exceptions can be made for persons with a disability who have a documented need for an animal as a Reasonable Accommodation.

Q: How many people will CP house and for how long?

A: Currently the shelter will be able to house 100-180 individuals nightly in double occupancy rooms. The shelter is to remain open until October, 2020.

Q: Are visitors allowed?

A: No, there are no visitors allowed. CP is a busy place, with service providers meeting with guests throughout the day and providing assistance.

Q: How can we help?

A: Guests will receive three meals a day and bedding and towels while staying at CP. Financial donations will be accepted but other material donations cannot.

Q: How do I get more information? Who do I call for additional questions?

A: There will be updated information available on the SHRA website. If you have additional questions, please call SHRA at (916) 440-1393.