





# **Emergency Bridge Housing at the Grove**

# **Frequently Asked Questions**

## Q: When did the shelter open?

A: The shelter opened on June 10, 2020 and is scheduled to remain open for two years.

## Q: What are the goals of the Emergency Bridge Housing?

A: To provide temporary shelter for homeless Transitional Aged Youth (TAY) 18-24 years of age while assisting them to stabilize and transition to permanent housing. Homeless TAY guests will receive shelter, food and wrap-around services as needed, in preparation for re-housing.

## Q: Where are the funds coming from for the temporary shelter?

A: Funding for the Emergency Bridge Housing (EBH) is being provided through the City of Sacramento's Homeless Housing, Assistance and Prevention (HHAP) grant received from the State.

# Q: Who is eligible to move into the shelter?

A: The shelter is open to unsheltered youth 18-24 years of age who are willing to share a cabin; each sleeping cabin has two twin beds.

# Q: How does someone get into the shelter?

A: The Continuum of Care agency, Sacramento Steps Forward, receives referrals for EBH from the *TAY Access Point* or with participating youth agencies. *The TAY Access Point* is located at 815 S Street, Sacramento. To be eligible, a person must be 18-24 years old and experiencing homelessness and must complete an assessment while at the site. Space is limited and completion of an assessment does not guarantee admittance. For additional information about the *TAY Access Point*, please go to <u>www.windyouth.org.</u>

# Q: How long can individuals stay at the shelter?

A: The goal is to transition all EBH guests into permanent housing as soon as possible, or within 4-6 months. First Step Communities (FSC) provides on-site services 24 hours/day 7 days/week. During their stay, FSC and other service providers connect guests with as many services as they may need to prepare them for successful re-housing placement.

### Q: Are pets allowed in the shelter?

A: EBH cannot accommodate pets. Exceptions can be made for persons with a disability who have a documented need for a pet as a Reasonable Accommodation.

### Q: How many people will EBH house and for how long?

A: There are 24 sleeping cabins. Currently the shelter is able to house 24 individuals due to COVID precautions--limiting the cabins to single room occupancy. When COVID constraints are lifted and EBH is able to operate at full capacity, 48 people will be housed in double occupancy cabins nightly. The shelter is to remain open for two years.

#### **Q: Are visitors allowed?**

A: No, there are no visitors allowed. EBH staff is focused on providing maximum support for the TAY guests, which involves a multitude of service providers meeting with guests throughout the day and providing assistance.

#### Q: How can we help?

A: Guests will receive three meals a day and bedding and towels while staying at EBH. Financial donations will be accepted, but other material donations cannot be accepted due to a lack of storage space.

#### Q: How do I get more information? Who do I call for additional questions?

A: Updated information is available on the SHRA website at <u>www.shra.org</u> under the 'Find Housing' tab. If you have additional questions, please call SHRA at (916) 440-1382 or email at <u>hiquestions@shra.org</u>.