



888-995-HOPETM
Homeowner's HOPETM Hotline



Now is the Time
to Work Together

HOPE NOW is an alliance between HUD approved counseling agents, mortgage companies, investors and other mortgage market participants that provides free foreclosure prevention assistance.

About HOPE
NOW

Homeowner's HOPETM Hotline

Events in your area

Homeowner
Resources

Mortgage Company Directory

#	Company	Phone Number	Website (Loss Mitigation)/Email
1.	Accredited Home Lenders	1-877-683-4466	https://www.accredhome.com
2.	Acqura Loan Services	866-660-5804	http://www.acqura.net
3.	American Home Mortgage Servicing, Inc.	877-374-3100	https://online.ahmsi3.com
4.	Aurora Loan Servicing	866-519-3090	https://www.myauroraloan.com
5.	Avelo Mortgage	800-999-8501	www.littonloan.com
6.	Bank of America	800-846-2222	www.bankofamerica.com
7.	Carrington Mortgage Services, LLC	800-790-9502	myloan.carringtonms.com
8.	Chase (Prime, Subprime and Home Equity)	866-550-5705	www.chase.com
9.	Citigroup, Inc. (Citi Mortgage/Citi Residential)	866-915-9417	http://www.citigroup.com/citi/citizen/community/homeownershippreservation/
10.	Countrywide Home Loans	800-669-6650	http://my.countrywide.com
11.	EMC Mortgage Corporation / Bear Sterns	866-550-5705	https://emcmortgagecorp.com
12.	First Horizon Home Loans	800-364-7662	http://www.firsthorizon.com/

13.	GMAC Mortgage	800-799-9250	www.gmacmortgage.com
14.	Homecomings Financial	800-206-2901	www.homecomings.com
15.	Home Loan Services, Inc. (d/b/a First Franklin Loan Services & NationPoint Loan Services)	800-500-5022	https://www.viewmyloan.com , www.nationpoint.com
16.	HomEq Servicing	877-867-7378	www.homeq.com
17.	HSBC Finance-Beneficial	1-800-333-5848	http://www.beneficial.com
18.	HSBC Finance-HFC	1-800-333-5848	www.hfc.com
19.	HSBC Mortgage Corporation	888-648-3124	www.us.hsbc.com
20.	HSBC Mortgage Services	800-365-6730	https://www.hsbcmortgageservices.com
21.	IndyMac Federal Bank	866-355-7273	www.imb.com
22.	Litton Loan Servicing	800-999-8501	www.littonloan.com
23.	LoanCare Servicing Center	800-909-9525 800-274-6600	https://www.myloancare.com/HomeRetention customersupport@myloancare.com
24.	MetLife Home Loans	800-922-6267	www.metlifehomeloans.com
25.	National City Mortgage Corporation	800-523-8654	www.nationalcitymortgage.com
26.	Nationstar Mortgage, LLC	888-480-2432	customer.service@nationstarmail.com http://www.nationstarmtg.com
27.	Ocwen Loan Servicing, LLC	877-596-8580	http://www.ocwencustomers.com
28.	Residential Credit Solutions	800-737-1192	https://www.residentialcredit.com/
29.	RoundPoint Mortgage Servicing Corporation	1-877-426-8805	Customer.Service@roundpointmortgage.com www.roundpointmortgage.com
30.	Saxon Mortgage Services	888-325-3502	https://www.saxononline.com
31.	Select Portfolio Servicing, Inc.	800-258-8602	https://www.spservicing.com/
32.	SunTrust Mortgage, Inc.	1-800-443-1032, option 3	www.suntrustmortgage.com
33.	SunTrust Bank (Consumer Lending)	1-888-886-0696	equityhomeretention@suntrust.com https://www.suntrust.com

34.	SunTrust Mortgage Construction Permanent Loans	1-877-657-8433	www.suntrustmortgage.com
35.	Taylor, Bean & Whitaker	888-225-2164	www.taylorbean.com
36.	Vericrest Financial	1-800-401-6587	https://www.vericrestfinancial.com
37.	Wachovia	800-922-6267	http://www.wachovia.com
38.	Washington Mutual, Inc.	866-550-5705	https://www.wamu.com
39.	Wells Fargo Home Mortgage	866-488-2028	www.wellsfargo.com
40.	Wells Fargo Financial	800-275-9254	financial.wellsfargo.com
41.	Wilshire Credit Corporation	888-917-1050	www.wcc.ml.com

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